

# We Are Open For Business

**Sunland Home Care & Medical is dedicated to serving our aging population and is taking steps to further protect our patients and care providers from COVID-19. Our team is actively following the recommendations from local, state and federal officials with respect to COVID-19.**

We know that although Omicron is affecting young children, the most affected by this disease remains those of advanced age and those with underlying healthcare conditions. The following steps are being taken to reduce the impact of this illness on our patients and care providers:



## ASSURING CONTINUITY OF CARE

- Sunland Home Care & Medical services continue to be provided to patients on a daily basis.
- Sunland Home Care & Medical services may help seniors to remain at home by promoting social distancing.
- Sunland Home Care & Medical caregivers are trained professionals who can assist older adults with items such as grocery shopping, and medication pick up, reducing interactions with large groups of people.
- Sunland Home Care & Medical caregivers can also facilitate Telehealth Services, connecting patients with their doctors or clinical teams through Skype or FaceTime calls.



## STAFF TRAINING MEASURES

We communicate frequently with our Care Providers and Management Team members to provide training on COVID-19, including the following:

- Recognizing Signs & Symptoms
- Safety Procedures
- Standard Universal Precautions
  - Proper Hand Hygiene
  - Practicing Cough Etiquette
  - Using Personal Protective Equipment
- Early detection and reporting of COVID-19
- Best Practices for Infection Control

Call us for more information **480.447.8893**



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## FOLLOWING CDC RECOMMENDATIONS

Caregivers will not work with clients for at least 5 days (as recommended by the CDC) or until cleared by a medical provider if they:

- Are showing signs or symptoms of COVID-19
- Have been exposed to a confirmed case or facility where COVID-19 is being treated
- We will not place any caregiver who has symptoms of the illness on any assignment.
- We are working to actively screen employees on a regular basis using our Remote Nurse Monitoring program.



## ENCOURAGING EARLY DETECTION AND REPORTING

Clients and their family members have been updated on these measures and have been instructed to inform their Care Manager if they notice any of the following:

- Have any of the signs & symptoms of COVID-19
  - Fever over 100°
  - Cough
  - Shortness of breath or difficulty breathing
  - Fatigue
  - Muscle or body aches
  - Headache
  - Sore throat
  - Congestion or runny nose
  - Nausea or vomiting
  - Diarrhea
- Have been in contact with any person who has presented with the symptoms listed above
- Are being treated for COVID-19

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