

Additional Questions & Steps To Consider When Vetting In-Home Care Companies

1. Do you hire independent contractors?
2. Are you a W-2 company?
3. What types of insurances do you carry?
4. What type of benefits do you offer your employees?
5. How often do you do supervisory visits?
6. What is your onboarding process for new caregivers?
7. Do you have training or an orientation for new caregivers? What does that consist of?
8. Do you require fingerprint clearance cards?
9. What if the caregiver is not a good fit for my parent?
10. What is the process of introducing a new caregiver?
11. Explain to me your company's view on continuity of care.
12. What is the process if a caregiver can't make it to a shift?
13. What awards have you received?
14. Are you a member of the Better Business Bureau?
15. Review a company's Google reviews or online presence.